

Patient Services Platform

Mars Health Group

REPORT DATE

29/09/2026

NEXT MEETING

06/10/2026

NEXT MILESTONE

20/11/2026

● Project status

RESOURCE

● On track

SCHEDULE

● On track

SCOPE

● On track

BUDGET

● On track

OVERALL

● On track

● Financials

TOTAL PO BUDGET

£0.00

ACTUAL BILLABLE

£0.00

REMAINING PO BUDGET

£0.00

● This week at a glance

- 1 Discovery playback held with the practice managers; the to-be appointment and rota process was walked end to end and signed off in the room.
- 2 Rota supplier confirmed the hourly read cap in writing; the overnight batch window is fixed and the migration stays inside discovery.
- 3 Care plan notes profiling complete: 71% of 24 months of historic notes are free text and need a structured summary before they can be reported on.
- 4 No RAID items were closed this week; the clinical sign off risk is being held open until the design playback on 12/10.

● Risks

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052280 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 1) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052281 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 2) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052282 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 3) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052283 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 4) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052284 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 5) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052285 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 6) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052286 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 7) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052287 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 8) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052288 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 9) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052289 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 10) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052290 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 11) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052291 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 12) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

● Risks (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052292 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 13) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026
052293 Raised 29/09/2026 NEW	Historic appointment extract data quality (variant 14) CRITICAL	29/09: Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history. Profile the extract in discovery, agree a per practice cleansing rule, and migrate 24 months rather than the full history.	Robert Sindall Due 03/11/2026

One further open item on this project is marked internal and is excluded from this client-facing report.

● Actions

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052185 Raised 29/09/2026 NEW	Confirm the interface owner for each source system CRITICAL	29/09: Ruth to confirm the three named interface owners following the weekly status meeting.	Robert Sindall Due 20/10/2026
052186 Raised 29/09/2026 NEW	Book the design playback before the December freeze MODERATE	29/09: Playback confirmed for 12/10 with all three practice managers.	Robert Sindall Due 29/10/2026

● Actions (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052187 Raised 29/09/2026 NEW	Agree the reconciliation tolerance with finance MODERATE	29/09: Tolerance agreed at one pound per site; awaiting written confirmation from finance.	Robert Sindall Due 13/11/2026
052185 Raised 29/09/2026 NEW	Confirm the interface owner for each source system CRITICAL	29/09: Ruth to confirm the three named interface owners following the weekly status meeting.	Robert Sindall Due 20/10/2026

● Actions (continued)

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052186 Raised 29/09/2026 NEW	Book the design playback before the December freeze MODERATE	29/09: Playback confirmed for 12/10 with all three practice managers.	Robert Sindall Due 29/10/2026
052187 Raised 29/09/2026 NEW	Agree the reconciliation tolerance with finance MODERATE	29/09: Tolerance agreed at one pound per site; awaiting written confirmation from finance.	Robert Sindall Due 13/11/2026

● Actions (continued)

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● Actions (continued)

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● Issues

REF	SUBJECT	LATEST UPDATE	OWNER AND DUE
052188 Raised 29/09/2026	Rota extract arrived without the practice identifier LOW · CLOSED	22/09: Re-extracted with the practice identifier included and a checksum per file. Closed same week.	Robert Sindall Closed 22/09/2026
052189 Raised 29/09/2026	Test data cannot leave the clinical system LOW	29/09: Generate synthetic patients that preserve the shape of the data without any real patient in it.	Robert Sindall Due 13/10/2026

DECISION

- **Both commercial models are presented together** Mars Health Group asked for the fixed price and the time and materials option side by side rather than a single recommendation.
- **Care plan audit uses platform field history** No custom audit object is built; clinical audit reads the platform's own field history on the care plan.
- **Month end lock is a validation rule, not a scheduled job** The lock is enforced at the point of entry rather than by an overnight batch.

● Delivered this period

REF	WORK ITEM	STATE
WI-167900	Delivered item 0	DEPLOYED
WI-167901	Delivered item 1	DEPLOYED
WI-167902	Delivered item 2	DEPLOYED
WI-167903	Delivered item 3	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167904	Delivered item 4	DEPLOYED
WI-167905	Delivered item 5	DEPLOYED
WI-167906	Delivered item 6	DEPLOYED
WI-167907	Delivered item 7	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167908	Delivered item 8	DEPLOYED
WI-167909	Delivered item 9	DEPLOYED
WI-167910	Delivered item 10	DEPLOYED
WI-167911	Delivered item 11	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167912	Delivered item 12	DEPLOYED
WI-167913	Delivered item 13	DEPLOYED
WI-167914	Delivered item 14	DEPLOYED
WI-167915	Delivered item 15	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167916	Delivered item 16	DEPLOYED
WI-167917	Delivered item 17	DEPLOYED
WI-167918	Delivered item 18	DEPLOYED
WI-167919	Delivered item 19	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167920	Delivered item 20	DEPLOYED
WI-167921	Delivered item 21	DEPLOYED
WI-167922	Delivered item 22	DEPLOYED
WI-167923	Delivered item 23	DEPLOYED

● Delivered this period (continued)

REF	WORK ITEM	&NBSP;
WI-167924	Delivered item 24	DEPLOYED

● Blocked work items

REF	WORK ITEM	STATE
WI-167800	Blocked item 0 · Waiting on a supplier	5 DAYS
WI-167801	Blocked item 1 · Waiting on a supplier	6 DAYS
WI-167802	Blocked item 2 · Waiting on a supplier	7 DAYS
WI-167803	Blocked item 3 · Waiting on a supplier	8 DAYS

● Blocked work items (continued)

REF	WORK ITEM	&NBSP;
WI-167804	Blocked item 4 · Waiting on a supplier	9 DAYS
WI-167805	Blocked item 5 · Waiting on a supplier	10 DAYS
WI-167806	Blocked item 6 · Waiting on a supplier	11 DAYS
WI-167807	Blocked item 7 · Waiting on a supplier	12 DAYS

● Blocked work items (continued)

REF	WORK ITEM	&NBSP;
WI-167808	Blocked item 8 · Waiting on a supplier	13 DAYS
WI-167809	Blocked item 9 · Waiting on a supplier	14 DAYS
WI-167810	Blocked item 10 · Waiting on a supplier	15 DAYS
WI-167811	Blocked item 11 · Waiting on a supplier	16 DAYS

● Blocked work items (continued)

REF	WORK ITEM	&NBSP;
WI-167812	Blocked item 12 · Waiting on a supplier	17 DAYS
WI-167813	Blocked item 13 · Waiting on a supplier	18 DAYS
WI-167814	Blocked item 14 · Waiting on a supplier	19 DAYS
WI-167815	Blocked item 15 · Waiting on a supplier	20 DAYS

● Blocked work items (continued)

REF	WORK ITEM	&NBSP;
WI-167816	Blocked item 16 · Waiting on a supplier	21 DAYS
WI-167817	Blocked item 17 · Waiting on a supplier	22 DAYS

● Notes

Appointment history

- 24 months of history profiled across three practices.
- 2.4% of rows carry a missing practice identifier and are excluded from the first load.
- Written confirmation of the overnight batch window received from the rota supplier.

Care plan change control

- 71% of historic notes are free text with no structure.
- A structured summary will be captured on new notes only; historic notes stay as attachments.
- Month end reconciliation tolerance agreed at one pound per site with finance.

Clinical sign off

- Clinical lead is covering the winter pressure period from mid December.
- Sign off on care plan change control must complete before 12/12 to hold the build dates.
- Design playback 12/10 confirmed with all three practice managers attending.

Design

- Design and integration foundations start 23/11 as planned.
- Integration approach agreed: overnight bulk read for history, incremental reads for appointments.

UAT FEEDBACK

0	0	0	0
OPEN	WIP	RE-TEST	CLOSED

HOLIDAYS

None flagged by the Mars Health Group team.

NEXT MEETING

06/10/2026